

WorkingTogether: Strengthening Families, Neighborhoods & Communities

28 Selected DSHS Service Integration Partnerships in 2003-04

WASHINGTON STATE DEPARTMENT OF SOCIAL AND HEALTH SERVICES

Note: No order of priority is assigned.

- 1) **DSHS clients increasingly satisfied with coordination of services** • The 2003 survey of the Department of Social and Health Services (DSHS) clients shows a dramatic increase in satisfaction with the way DSHS makes sure all of their services are coordinated. In the category "DSHS makes sure all my program services work well together," 81 percent of the clients agreed, up from 69 percent in 2002 and 65 percent in 2001. [More details](#)
- 2) **Medicaid Cost Offset: Earlier drug and alcohol services to medically vulnerable people receives Governor's Award** • Three DSHS programs — Medical Assistance Administration, the Division of Alcohol and Substance Abuse, and Research and Data Analysis — combined to develop an innovative way of shifting Medicaid dollars to provide earlier and faster drug and alcohol treatment for clients identified with serious medical disabilities. [More details](#)
- 3) **Multi-Disciplinary Case Staffings** • The Economic Services Administration is working with a number of other administrations to provide coordinated client services within DSHS and with community partners through a multi-disciplinary service delivery and case-staffing model. [More details](#)
- 4) **Families and Communities Together (FACT) projects seek to develop community partnerships** • Families and Communities Together (FACT) is a major DSHS integration initiative being piloted with projects in Whatcom County and Spokane County. The projects are focused on developing a comprehensive community network and seamless system of supports and resources for needy families and children. [More details](#)
- 5) **Community Teams for Adults ("A Teams") coordinate services for clients with complex needs and multiple service providers** • The multi-disciplinary A-Teams bring together DSHS staff and community partners to problem solve options and solutions for multi-need adults in crisis. [More details](#)
- 6) **White Center and Boulevard Park Project: Making Connections Initiative** • A public-private partnership has been working with community members for more than two years to improve the neighborhoods and develop new opportunities for children and families. The White Center and Boulevard Park areas, home to people of many ethnic origins, have had a history of violence and poverty. [More details](#)
- 7) **Medicaid Integration Partnership aims to integrate managed health care services** • The Washington Medicaid Integration Partnership in the Department of Social and Health Services is planning a Snohomish County pilot project that will integrate managed care services in mental health, drug and chemical dependency treatment, and medical care. [More details](#)
- 8) **Children's services offices meet high international standards** • DSHS Children's Administration offices in Wenatchee, Walla Walla, Moses Lake, Vancouver, South Bend, Long Beach, Tumwater, Omak, and headquarters have demonstrated that they meet the standards of the Council on Accreditation of Services for Families and Children, a New York-based international body that accredits human services programs. [More details](#)
- 9) **Functional Family Therapy for children in juvenile rehabilitation** • This collaboration between the DSHS Juvenile Rehabilitation Administration, juvenile court administrators, and the Institute for Public Policy brings to bear the combined efforts of willing family members and therapists to create functioning families that support their at-risk children. [More details](#)
- 10) **Children's Administration and Juvenile Rehabilitation Administration smooth transitions back to the community for offenders** • In the Yakima area, service coordinators from both the Children's Administration and the Juvenile Rehabilitation Administration are working together to help juvenile offenders and their families prior to parole. [More details](#)
- 11) **Cross-System Crisis Response Project seeks to improve coordination of services for people with mental disorders in crisis** • The Cross-System Crisis Response Project is a collaboration between DSHS's Health and Rehabilitative Services Administration, Aging and Disability Services Administration, and the Association of County Human Services. [More details](#)
- 12) **Safe Babies, Safe Moms: State-level consortium protects moms and infants** • A consortium of DSHS programs - the Division of Alcohol and Substance Abuse, Children's Administration, Economic Services Administration, Medical Assistance, Research and Data Analysis - works with the state Department of Health and local service agencies to provide services to substance-abusing pregnant and parenting women and children ages birth-to-three. [More details](#)
- 13) **Increasing DSHS clients' access to veteran's benefits** • A DSHS project to help veterans locate the health benefits they are due for their patriotic service is paying a bonus for Washington State taxpayers, since the state does not share the cost of federal veterans benefits. [More details](#)

- 14) **Help for Working Families Initiative in Seattle makes it easier to apply for benefits** • The Economic Services Administration is working closely with the City of Seattle Human Services Department, Public Health, and local community-based organizations to make it easier for low-income people in Seattle to apply for and receive a variety of public benefits. [More details](#)
- 15) **Innovative state/community partnerships help families move from welfare to work** • Three community partnerships involving staff from each of the four WorkFirst agencies (DSHS; Employment Security Department; Department of Community, Trade and Economic Development; and State Board for Community and Technical Colleges) were honored by the Governor in February 2003 for their work in helping families move from welfare to work. [More details](#)
- 16) **Washington WorkFirst partnership earns \$8.7 million in performance bonuses from federal government** • The federal government has awarded Washington state's WorkFirst program more than \$8.7 million in performance bonuses. WorkFirst helps residents on welfare find and keep jobs while supporting their families. [More details](#)
- 17) **DSHS wins \$2.1 million federal grant to support employment of people with disabilities** • The federal Centers for Medicare and Medicaid Services (CMS) awarded DSHS a four-year \$2.1 million grant in 2000 to develop infrastructures that support the competitive employment of people with disabilities. Funding for the Medicaid Infrastructure Grant (MIG) is made available under the Ticket to Work and Work Incentives Improvement Act. [More details](#)
- 18) **Family to Family Gathering provides support for families of people with developmental disabilities** • The DSHS Infant Toddler Early Intervention Program, in coordination with the Arc of Washington State, sponsored the third Family to Family Gathering at Mountain Springs Lodge. Nineteen families attended, including 46 children and 43 adults from 13 counties. [More details](#)
- 19) **Collaboration with Tribes: Contracts and cooperative agreements** • For the delivery of WorkFirst services, DSHS and two other state agencies (Employment Security Department and Department of Community, Trade and Economic Development) enter into agreements with a diverse base of contractors, including community-based organizations, local governments, and Tribes. [More details](#)
- 20) **Reducing sexual assault** • DSHS Juvenile Rehabilitation Administration is partnering with the Sexual Assault Coalition and community agencies in Pierce County to reduce sexual assault and to support and empower survivors of sexual assault. [More details](#)
- 21) **Fatherhood Project and Kinship Care Initiative seek to engage fathers, extended family members** • Four Children's Services offices in Region 6 (Shelton, Vancouver, Tumwater, and Centralia) are involved in the Fatherhood Project, receiving training and support services to enable staff to learn more about how to engage fathers in the care of their children and to increase the work done with the paternal side of families. [More details](#)
- 22) **Alcohol and drug treatment helps clients leave public assistance** • Through collaboration between the DSHS Economic Services Administration and Division of Alcohol and Substance Abuse, chemical dependency professionals are now placed in most Community Services Offices across the state. [More details](#)
- 23) **DSHS initiates an effort to more effectively deliver mental health services to children** • Three administrations of DSHS (Children's, Health and Rehabilitation Services/ Mental Health, and Juvenile Rehabilitation) have begun planning toward implementing a different approach to the delivery of mental health services to children and their families. [More details](#)
- 24) **Task force aims to improve employment for people who are deaf-blind** • The DSHS Division of Vocational Rehabilitation, in collaboration with the Office of Deaf and Hard of Hearing, Department of Services for the Blind, the Helen Keller National Center, Deaf Blind Service Center, Washington Sensory Disabilities Services, and members of the Deaf Blind community, initiated a task force to improve service delivery. [More details](#)
- 25) **Hispanic Task Force formed to improve services and employment** • The Division of Vocational Rehabilitation initiated a task force with Hispanic business, community, and governmental leaders to help improve service delivery and employment outcomes for Hispanic consumers and to identify ways the partners could assist the community. DVR will be implementing several service delivery recommendations in 2004. [More details](#)
- 26) **Collaboration provides treatment for men with co-occurring disorders** • The Pathways Program at the James Oldham Treatment Center in Yakima provides integrated chemical dependency/mental health treatment for adult males in a residential setting. [More details](#)
- 27) **Corrections Learning Network** • In 2003, DSHS Juvenile Rehabilitation Administration became affiliated with the Corrections Learning Network in Education Service District 101, Spokane, providing live interactive satellite classes to youth in rehabilitation facilities. [More details](#)
- 28) **New partnerships link chemical dependency treatment to criminal justice system** • As a result of legislation passed in the 2002 and 2003 sessions, the Division of Alcohol and Substance Abuse is facilitating a collaboration of judges, prosecutors, law enforcement professionals, county and tribal social service agencies, and community-based chemical dependency treatment providers in providing treatment alternatives to incarceration. [More details](#)